

This form is used to establish access for your organization to Citi's TTS Channels, applications and Services, including CitiDirect and CitiConnect. Please note that, by default, profile access to Accounts, Transaction Reporting, and Funds Transfers via Online, Mobile App, Voice (IVR), or Email (including with Service teams) will be enabled for your Security Managers (designated below) to assign access accordingly where applicable in local market.

SECTION 1 – CUSTOMER DETAILS

Customer Full Legal Entity Name:
(Name appearing on Corporate Banking Resolution.)

Customer Name: (Maximum of 35 characters):
(Please indicate how your company's name should appear in Channels systems.)

Street Address:

Building / Floor
Room:

City:

State / Province
Territory:

Country:

Postal Code
ZIP Code:

SECTION 2 – SECURITY MANAGER DESIGNATION

Only applies to CitiDirect and any applications accessible in CitiDirect. This section does not need to be completed if the Customer will not be utilizing CitiDirect. Please refer to the Security Procedures for a description of Security Manager roles and responsibilities. Citi requires a minimum of two Security Managers, but recommends three to ensure adequate backup.

Channels Onboarding Form



*First Name:
(must align with identity documents)

Middle Name:
(must align with identity documents)

*Last Name:
(must align with identity documents)

*Street
Address:

Building / Floor
Room:

*City:

*State / Province
/Territory:

*Country:

*Postal Code/
ZIP Code:

**Landline Phone:
(Country Code + Telephone)

**Mobile Phone:
(Country Code + Telephone)

*Email:

Additional Comments

*First Name:
(must align with identity documents)

Middle Name:
(must align with identity documents)

*Last Name:
(must align with identity documents)

*Street
Address:

Building / Floor
/Room:

*City:

*State / Province
/Territory:

*Country:

*Postal Code
/ZIP Code:

**Landline Phone:
(Country Code + Telephone)

**Mobile Phone:
(Country Code + Telephone)

*Email:

Additional Comments

SECTION 3 – BILLING ACCOUNT

Billing Account:

not applicable

SECTION 4 – ACKNOWLEDGMENTS

By signing this Channels Onboarding Form, Customer understands and acknowledges the roles and responsibilities of its Security Managers as set forth in the Security Procedures and hereby appoints the persons whose details are above as its Security Managers.

Authorized Signature: (as indicated on authorizing document, such as Corporate Banking Resolution)

Print Name:

Title:

Date:

Authorized Signature: (as indicated on authorizing document, such as Corporate Banking Resolution)

Print Name:

Title:

Date:

This section is optional. Customer should complete this section only if Customer wishes to link additional Account(s) to its CitiDirect Client Definition. Please note, if the Customer is not the owner of these additional Accounts, the Customer must first be authorized by the by the owner(s) of the additional Accounts per Universal Access Authority form(s) before any such additional Account can be linked.

ADDITIONAL LINKAGE

Additional Accounts to be linked to new Client Definition

A handwritten/qualified electronic signature is not required if the document is submitted to the Bank in electronic form via eForms

Signature(s) of authorized persons in accordance with the Account Holder's representation / power of attorney (manual or electronic qualified)

Detailed information on eForms:

The provisions of the General Terms and Conditions of Cooperation with the Customer ("Regulations") or the Master Account and Service Terms ("MAST") and the Guide on services provided by Bank Handlowy w Warszawie S.A. ("Guide"), depending on which of these documents apply to the contractual relationship with the Client, shall also apply to all matters that are not otherwise regulated in this eForms form. The Client confirms that he/she has received the Regulations or the MAST and Guide, read them and accepted the provisions of the aforesaid documents.).

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