

4Q'21 | Summary



Financial results

Net profit for 4Q'21 at the level of PLN 156 MM (+68% QoQ) as a result of higher income in Institutional Banking segment, both on client business and treasury;

Total revenues at the level of PLN 536 MM (+17% QoQ) as a result of positive dynamics in all recurrent lines: net interest income (+50% QoQ), income on FX (+13% QoQ) and net fee and commission income (+7% QoQ);

Operating expenses amounting to PLN 284 MM, **increase by 4% QoQ** driven by higher staff expenses, meanwhile cost of risk at the level of PLN 4 MM as a result of lower provisions in Consumer Banking segment;

Stand alone net profit for 2021 at the level of PLN 716 MM, with simultaneously high liquidity (loan/deposit ratio – 49%) and strong capital position (TCR – 20.1%);



Institutional Banking

Total revenues increase by 24% QoQ driven by rebound of net interest income on debt securities;

Strong quarter in terms of strategic transactions, that affected net fee and commission income dynamics positively – the Bank took part in IPO arrangement for technological company from HR sector, valued at PLN 1.1 B as well as in syndicate financing of acquisition of company from alcohol industry;

Net loan volume increase by 4% QoQ, as a result of loan volume increase in all client's segments: Global, Corporate and Commercial Banking;

Citi Handlowy Cash Management ranked No. 1 in Euromoney ranking in Market Leader and Best Service categories;



Consumer Banking

Growth of total revenues by 3% QoQ, by 15% QoQ excl. one-off transactions;

Deposit volume increase by 4% QoQ as a result of transactional accounts number growth in Private Banking;

Launch of the virtual card – fast activation in mobile application if the client does not hold physical card yet;

Business activity

Institutional Banking | Strong momentum in transactions



Selected transactions:

Pracuj.pl PLN 1.1 B Dom Maklerski citi handlowy

CVC Capital EUR 300 MM

Partners

PLN 820 MM

Syndicated financing

Underwriter i

citi handlowy

Global Coordinator



Supporting "green" investments

- LG Energy Solution is one of the largest manufacturers of batteries for electric vehicles in Europe
- LG Chem is mother company of LG Energy Solution and produce supportive material for EV
- Citi Handlowy provided financing LG Chem Poland in the amount of:

PLN 155 million

Acquisition term loan

For takeover separator business used in producing of lithium-ion batteries for electric vehicles (EV)

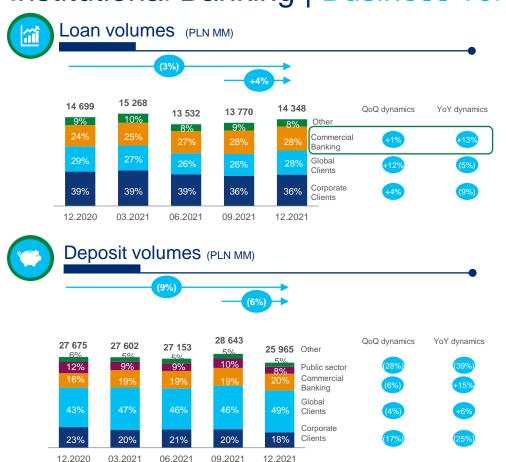
role in the reduction of GHG emissions

- Since 2035: all new cars must be zero emissions aligned with EU plan
- The future of electric vehicles market according to Citi expert:



https://www.citivelocity.com/citigps/esgsustainability/

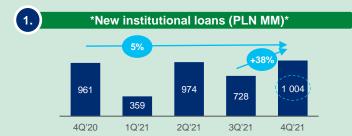
Institutional Banking | Business volumes





4Q'21 transactional volumes

Continuation of positive trends supported by strong revival of Polish GDP in 4Q'21



* New financing granted or increase in current financing volume

2. Foreign trade

Companies expansion to new markets



+11% 12.2021 vs. 12.2020

Average assets level

Transaction Banking

+4% YoY

+2% YoY

Cross-border money transfer volume

Number of transactions processed in Citi Direct



Consumer Banking | Business volumes

12.2020

03.2021

06.2021

09.2021

12.2021



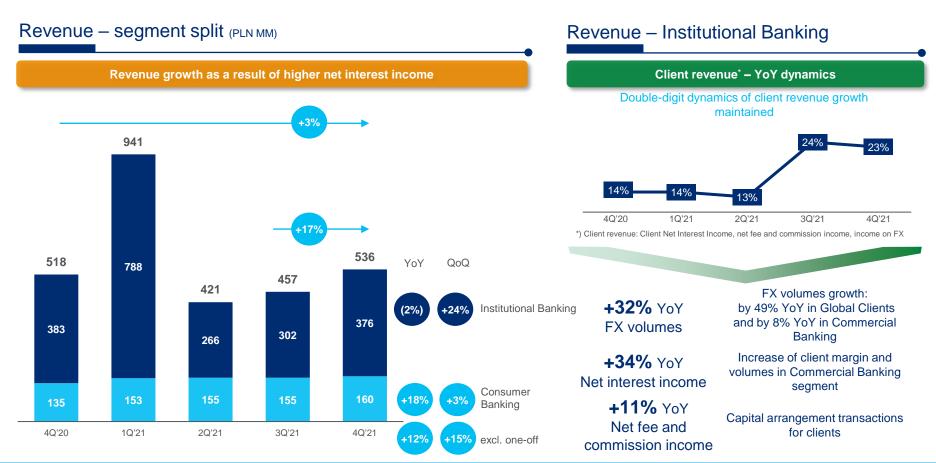
Summary of the 2021 | Capital Group of the Bank

Net profit at the level of PLN 717 MM – the highest since 2014

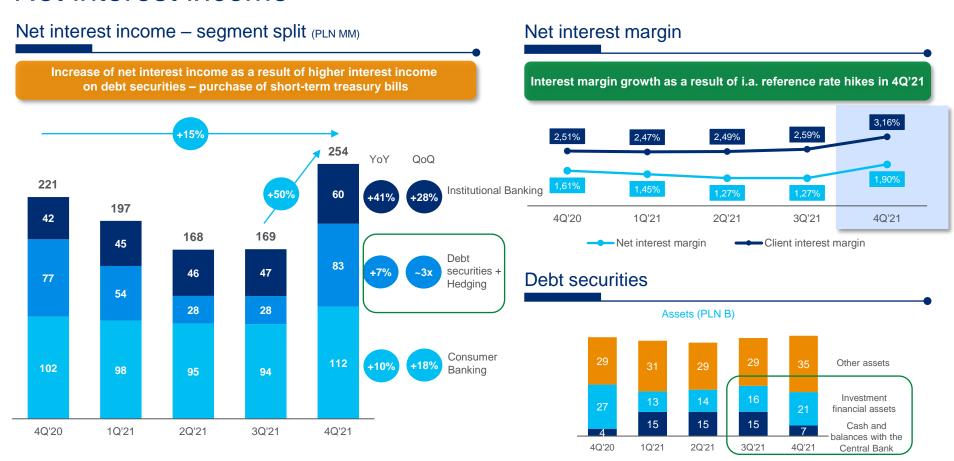
| +10.1% | Profitability (ROE) | Above cost of equity |
|----------|--|---|
| +14% YoY | Total revenue | Due to higher result on debt securities sale, net fee and commission income and FX |
| +36% YoY | Operating margin | Revenue growth and cost discipline maintained, despite higher staff expenses and depreciation |
| +32% YoY | FX volumes | In Global Client and Commercial Banking segments |
| +13% YoY | Assets of the Commercial Banking segment | Record high dynamics of Commercial Banking assets growth |
| 20.1% | Capital position (TCR) | While maintaining sustainable growth of client business |

Consolidated financial results

Total revenue



Net interest income

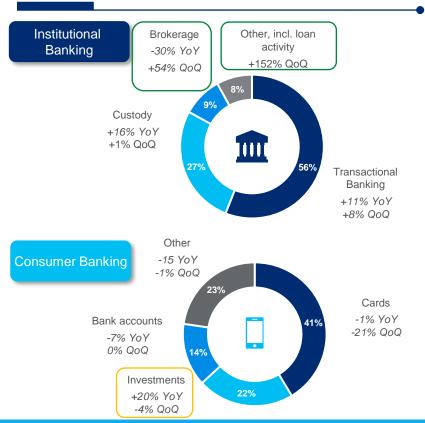


Net fee & commission income

NF&CI – segment split (PLN MM)



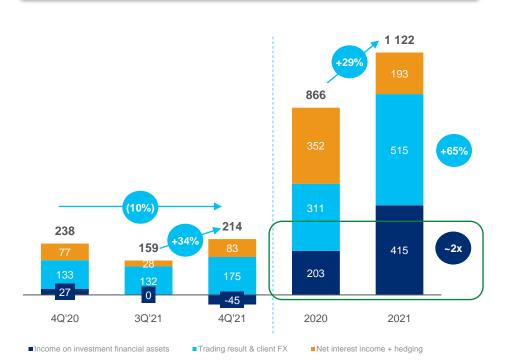
NF&CI structure and dynamics (4Q 2021)



Treasury

Treasury result (PLN MM)

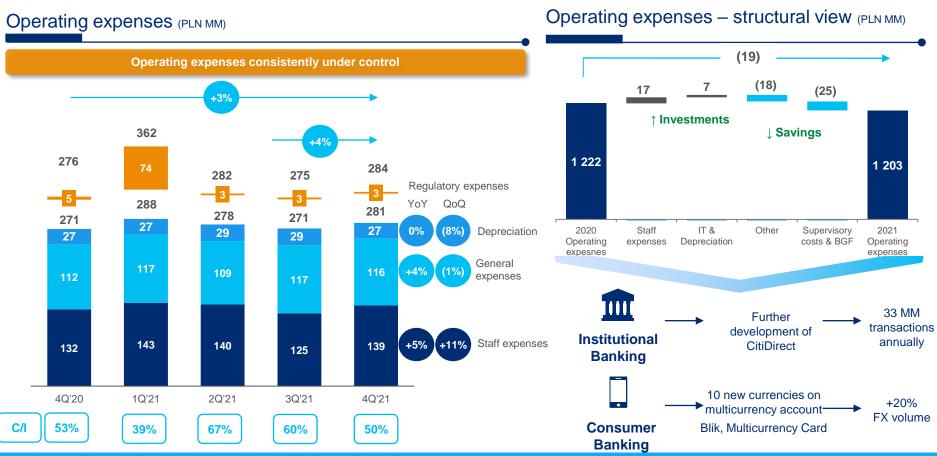




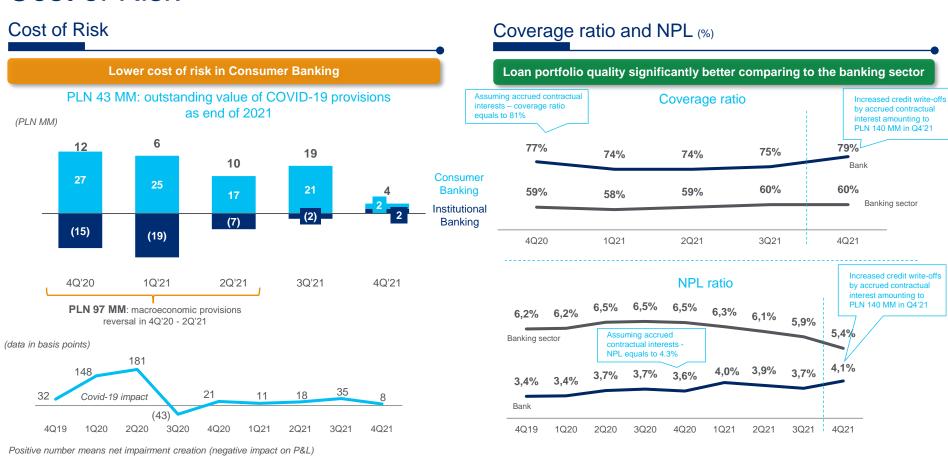
Trading result & client FX



Expenses



Cost of Risk



Summary of the Capital Group financial results

| | _ | - | | - | | | | |
|------------------|---------------------|--------------|--------|-----------------------|--------|----------|---------|-------|
| | | 4Q21 | 3Q21 | $\triangle Q \circ Q$ | 4Q20 | △YoY | 2021 | △YoY |
| Ŋ | Net interest income | 254 | 169 | 50% | 221 | 15% | 788 | (21%) |
| Net fee and c | commission income | 169 | 158 | 7% | 158 | 7% | 650 | 16% |
| Core revenue | | 423 | 327 | 29% | 379 | 12% | 1 438 | (8%) |
| | Treasury | 131 | 132 | (0%) | 161 | (19%) | 929 | 80% |
| | Other revenue | (18) | (1) | <u>-</u> | (22) | | (13) | 60% |
| Total revenue | | 536 | 457 | 17% | 518 | 3% | 2 354 | 14% |
| Operating expe | enses | (284) | (275) | 4% | (276) | 3% | (1 203) | (2%) |
| Operating marg | gin | 251 | 183 | 38% | 242 | 4% | 1 152 | 36% |
| Cost of risk | | (4) | (19) | (77%) | (12) | (64%) | (39) | (80%) |
| Profit before ta | x | 201 | 124 | 63% | (16) | - | 951 | 200% |
| | Income tax | (44) | (30) | 47% | (42) | 5% | 233 | 61% |
| | Bank levy | (46) | (40) | 14% | (31) | 48% | 161 | 30% |
| Net profit | , | 156 | 93 | 68% | (58) | <u>-</u> | 717 | 316% |
| | ROE | 10,1% | 6,9% | 3,2 pp. | 2,4% | 7,7 pp. | | |
| | ROA | 1,2% | 0,8% | 0,3 pp. | 0,3% | 0,9 pp. | | |
| Assets | | 61 863 | 60 476 | 2% | 60 942 | 2% | 61 863 | 2% |
| Net loans | | 21 328 | 20 836 | 2% | 21 914 | (3%) | 21 328 | (3%) |
| Deposits | | 43 507 | 45 133 | (4%) | 43 394 | 0% | 43 507 | 0% |
| 1, | Loans / Deposits | 49% | 46% | (| 51% | | | |
| | TCR | 20,1% | 19,0% | | 22,6% | | | |
| | ` | | | | | | | |

Appendix

Capital Group – profit and loss account

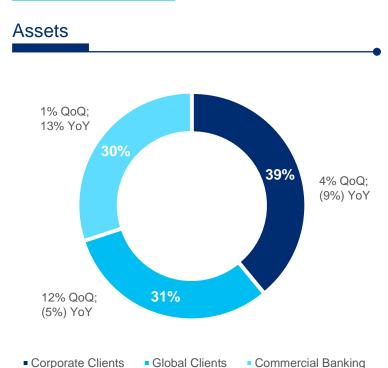
| | 4Q20 | 1Q21 | 2Q21 | 3Q21 | 3Q21 4Q21 | | 4Q21 vs.3Q21 | | 4Q21 vs.4Q20 | | 2021 | 2021 vs. 2020 | |
|---|-------|-------|-------|-------|-----------|--------|--------------|--------|--------------|---------|---------|---------------|--------|
| PLN MM | 7420 | IQZI | 2421 | JQ21 | 70(2) | PLN MM | % | PLN MM | % | 2020 | 2021 | PLN MM | % |
| Net interest income | 221 | 197 | 168 | 169 | 254 | 85 | 50% | 33 | 15% | 1 002 | 788 | (214) | (21%) |
| Net fee and commission income | 158 | 172 | 151 | 158 | 169 | 11 | 7% | 11 | 7% | 560 | 650 | 90 | 16% |
| Dividend income | 0 | 0 | 9 | 2 | 0 | (2) | (91%) | 0 | 118% | 12 | 11 | (1) | (7%) |
| Net gain on trading financial instruments and revaluation | 133 | 115 | 93 | 132 | 175 | 44 | 33% | 42 | 32% | 311 | 515 | 203 | 65% |
| Net gain on debt investment financial assets measured at fair value through other comprehensive income | 27 | 456 | 4 | - | (45) | (45) | - | (72) | - | 203 | 415 | 211 | 104% |
| Hedge accounting | (0) | 1 | (1) | 1 | (8) | (9) | - | (7) | 1479% | 1 | (6) | (7) | - |
| Treasury | 160 | 571 | 96 | 133 | 123 | (10) | (7%) | (37) | (23%) | 515 | 923 | 407 | 79% |
| Net gain on other equity instruments | 3 | 1 | 3 | 0 | 49 | 49 | - | 46 | - | 16 | 53 | 37 | 236% |
| Net other operating income | (25) | (1) | (6) | (5) | (59) | (55) | 1181% | (34) | 138% | (36) | (71) | (34) | 95% |
| Revenue | 518 | 941 | 421 | 457 | 536 | 79 | 17% | 18 | 3% | 2 068 | 2 354 | 286 | 14% |
| Expenses | (249) | (335) | (253) | (246) | (258) | (12) | 5% | (9) | 3% | (1 115) | (1 091) | 25 | (2%) |
| Depreciation | (27) | (27) | (29) | (29) | (27) | 2 | (8%) | 0 | (0%) | (107) | (112) | (5) | 5% |
| Expenses and depreciation | (276) | (362) | (282) | (275) | (284) | (10) | 4% | (8) | 3% | (1 222) | (1 203) | 19 | (2%) |
| Net impairment allowances on non-financial assets | (215) | - | - | - | - | - | - | 215 | (100%) | (215) | - | 215 | (100%) |
| Operating margin | 242 | 578 | 139 | 183 | 251 | 69 | 38% | 9 | 4% | 846 | 1 152 | 305 | 36% |
| Profit/(loss) on sale of tangible fixed assets | (0,1) | (0,3) | (0,2) | 0,0 | (0,3) | (0,3) | - | (0,2) | 374% | (0,5) | (0,7) | (0,2) | 37% |
| Provision for expected credit losses on financial assets and provisions for off-balance sheet commitments | (12) | (6) | (10) | (19) | (4) | 14 | (77%) | 8 | (64%) | (190) | (39) | 151 | (80%) |
| Tax on certain financial institutions | (31) | (36) | (39) | (40) | (46) | (6) | 14% | (15) | 48% | (124) | (161) | (38) | 30% |
| EBIT | (16) | 536 | 91 | 124 | 201 | 77 | 63% | 217- | | 317 | 951 | 634 | 200% |
| Corporate income tax | (42) | (141) | (18) | (30) | (44) | (14) | 47% | (2) | 5% | (145) | (233) | (89) | 61% |
| Net profit | (58) | 395 | 73 | 93 | 156 | 63 | 68% | 214- | | 172 | 717 | 545 | 316% |
| C/I ratio | 53% | 39% | 67% | 60% | 53% | | | | | 59% | 51% | | |

Institutional Banking – profit and loss account

| | 4Q20 | 1Q21 | 2Q21 | 3Q21 | 4Q21 | 4Q21 vs.3 | Q21 | 4Q21 vs. | 4Q20 | 2020 | 2021 | 2021 vs. 2 | 020 |
|---|-------|-------|-------|-------|-------|-----------|-------|----------|-------|-------|-------|------------|-------|
| PLN MM | | | | | | PLN MM | % | PLN MM | % | | | PLN MM | % |
| Net interest income | 119 | 99 | 74 | 74 | 142 | 68 | 91% | 23 | 19% | 550 | 390 | (160) | (29%) |
| Net fee and commission income | 105 | 121 | 97 | 99 | 116 | 17 | 17% | 12 | 11% | 349 | 434 | 86 | 25% |
| Dividend income | 0 | 0 | 1 | 2 | 0 | (2) | (95%) | 0 | 16% | 1 | 3 | 2 | 121% |
| Net gain on trading financial instruments and revaluation | 126 | 107 | 85 | 123 | 166 | 43 | 35% | 41 | 32% | 280 | 482 | 203 | 72% |
| Net gain on debt investment financial assets measured at fair value through other comprehensive income | 27 | 456 | 4 | - | (45) | (45) | - | (72) | - | 203 | 415 | 211 | 104% |
| Hedge accounting | (0) | 1 | (1) | 1 | (8) | (9) | - | (7) | 1479% | 1 | (6) | (7) | - |
| Treasury | 152 | 564 | 88 | 125 | 114 | (11) | (9%) | (39) | (25%) | 484 | 891 | 407 | 84% |
| Net gain on other equity instruments | 3 | 1 | 3 | 0 | 2 | 2 | 532% | (1) | (36%) | 8 | 6 | (1) | (14%) |
| Net other operating income | 3 | 3 | 2 | 2 | 1 | (1) | (52%) | (2) | (64%) | 6 | 8 | 2 | 36% |
| Revenue | 383 | 788 | 266 | 302 | 376 | 73 | 24% | (7) | (2%) | 1 397 | 1 732 | 335 | 24% |
| Expenses | (107) | (182) | (119) | (119) | (124) | (5) | 5% | (17) | 16% | (525) | (543) | (18) | 3% |
| Depreciation | (5) | (5) | (6) | (6) | (6) | 0 | (4%) | (0) | 8% | (22) | (22) | (1) | 4% |
| Expenses and depreciation | (112) | (188) | (124) | (124) | (130) | (5) | 4% | (18) | 16% | (547) | (566) | (19) | 3% |
| Operating margin | 271 | 601 | 142 | 178 | 246 | 68 | 38% | (24) | (9%) | 850 | 1 166 | 316 | 37% |
| Profit/(loss) on sale of tangible fixed assets | 0,0 | 0,0 | -0,1 | 0,1 | -0,2 | (0) | - | (0) | 595% | (0) | (0) | (0) | 49% |
| Provision for expected credit losses on financial assets and provisions for off-balance sheet commitments | 15 | 19 | 7 | 2 | (2) | (4) | - | (17) | - | (82) | 26 | 108 | - |
| Tax on certain financial institutions | (24) | (29) | (32) | (34) | (39) | (5) | 16% | (15) | 64% | (97) | (134) | (37) | 38% |
| EBIT | 262 | 590 | 116 | 147 | 205 | 58 | 40% | (57) | (22%) | 671 | 1 058 | 388 | 58% |
| C/I ratio | 29% | 24% | 47% | 41% | 34% | | | | | 39% | 33% | | |

Institutional Banking – assets and liabilities

Management view





Consumer Banking – profit and loss account

| | 4Q20 | 1Q21 | 2Q21 | 3Q21 | 4Q21 | 4Q21 vs.: | 3Q21 | 4Q21 vs. | 4Q20 | 2020 | 2021 | 2021 vs. 2 | 2020 |
|---|-------|-------|-------|-------|-------|-----------|-------|----------|--------|-------|-------|------------|--------|
| PLN MM | . 4_2 | | | 1421 | | PLN MM % | | PLN MM % | | _0_0 | | PLN MM | % |
| Net interest income | 102 | 98 | 95 | 94 | 112 | 17 | 18% | 10 | 10% | 452 | 399 | (53) | (12%) |
| Net fee and commission income | 53 | 51 | 53 | 59 | 52 | (6) | (11%) | (1) | (2%) | 211 | 216 | 4 | 2% |
| Dividend income | - | - | 8 | - | 0 | 0 | - | 0 | - | 10 | 8 | (3) | (26%) |
| Net gain on trading financial instruments and revaluation | 8 | 7 | 8 | 8 | 9 | 1 | 14% | 1 | 17% | 32 | 32 | 0 | 1% |
| Net gain on other equity instruments | - | - | - | - | 47 | 47 | - | 47 | - | 8 | 47 | 38 | 465% |
| Net other operating income | (27) | (4) | (8) | (7) | (60) | (53) | 814% | (33) | 119% | (42) | (79) | (37) | 87% |
| Revenue | 135 | 153 | 155 | 155 | 160 | 5 | 3% | 25 | 18% | 671 | 622 | (49) | (7%) |
| Expenses | (142) | (153) | (134) | (127) | (134) | (7) | 5% | 9 | (6%) | (590) | (547) | 43 | (7%) |
| Depreciation | (21) | (22) | (23) | (23) | (21) | 2 | (9%) | 1 | (2%) | (85) | (89) | (4) | 5% |
| Expenses and depreciation | (164) | (175) | (157) | (150) | (155) | (5) | 3% | 9 | (6%) | (675) | (637) | 38 | (6%) |
| Net impairment allowances on non-financial assets | (215) | - | - | - | - | - | - | 215 | (100%) | (215) | - | 215 | (100%) |
| Operating margin | (29) | (22) | (3) | 4 | 5 | 1 | 18% | 34 | - | (4) | (15) | (11) | 288% |
| Provision for expected credit losses on financial assets and provisions for off-balance sheet commitments | (27) | (25) | (17) | (21) | (2) | 19 | (89%) | 25 | (92%) | (108) | (65) | 43 | (40%) |
| Tax on certain financial institutions | (7) | (7) | (7) | (7) | (7) | (0) | 4% | 0 | (4%) | (26) | (27) | (1) | 3% |
| ЕВІТ | (278) | (55) | (26) | (23) | (4) | 19 | (83%) | 274 | (99%) | (354) | (107) | 246 | (70%) |
| C/I ratio | 121% | 114% | 102% | 97% | 97% | | | | | 101% | 102% | | |

Balance Sheet – assets

| | End | | 4Q21 vs. 4Q20 | | | | |
|---|------|------|---------------|------|------|-------|-------|
| PLN B | 4Q20 | 1Q21 | 2Q21 | 3Q21 | 4Q21 | PLN B | % |
| Cash and balances with the Central Bank | 4,5 | 14,9 | 15,0 | 14,9 | 6,5 | 2,0 | 45% |
| Amounts due from banks | 0,6 | 0,8 | 0,9 | 1,0 | 1,0 | 0,4 | 70% |
| Financial assets held-for-trading | 4,4 | 5,9 | 5,2 | 5,3 | 10,0 | 5,6 | 129% |
| Debt financial asstes measured at fair value through other comprehensive income | 27,3 | 12,6 | 13,6 | 16,1 | 20,6 | (6,7) | (25%) |
| Customer loans | 21,9 | 22,3 | 20,6 | 20,8 | 21,3 | (0,6) | (3%) |
| Financial sector entities | 3,7 | 3,8 | 3,4 | 3,5 | 3,4 | (0,3) | (8%) |
| including reverse repo receivables | | | | | | | |
| | - | 0,0 | 0,0 | 0,0 | - | 0,0 | - |
| Non-financial sector entities | 18,2 | 18,5 | 17,2 | 17,4 | 17,9 | (0,3) | (2%) |
| Institutional Banking | 11,0 | 11,4 | 10,2 | 10,3 | 10,9 | (0,1) | (1%) |
| Consumer Banking | 7,2 | 7,0 | 7,1 | 7,1 | 7,0 | (0,2) | (3%) |
| Unsecured receivables | 5,0 | 4,8 | 4,7 | 4,7 | 4,6 | (0,4) | (8%) |
| Credit cards | 2,5 | 2,4 | 2,4 | 2,4 | 2,4 | (0,1) | (4%) |
| Cash loans | 2,5 | 2,4 | 2,3 | 2,2 | 2,1 | (0,3) | (14%) |
| Other unsecured receivables | 0,0 | 0,0 | 0,0 | 0,0 | 0,0 | (0,0) | (1%) |
| Mortgage | 2,2 | 2,2 | 2,3 | 2,4 | 2,4 | 0,2 | 9% |
| Other assets | 2,3 | 2,3 | 2,4 | 2,3 | 2,5 | 0,2 | 9% |
| Total assets | 60,9 | 58,8 | 57,7 | 60,5 | 61,9 | 0,9 | 2% |

Balance Sheet – liabilities and equity

| | End of period | | | | | | |
|--|---------------|-------|-------|-------|-------|--|--|
| PLN B | 4Q20 | 1Q21 | 2Q21 | 3Q21 | 4Q21 | | |
| Liabilities due to banks | 5,1 | 2,8 | 1,6 | 1,6 | 3,4 | | |
| Financial liabilities held-for-trading | 3,7 | 3,1 | 3,1 | 4,9 | 6,6 | | |
| Financial liabilities due to customers | 43,4 | 44,1 | 43,3 | 45,1 | 43,5 | | |
| Financial sector entities - deposits | 4,6 | 3,5 | 4,1 | 4,0 | 3,2 | | |
| Non-financial sector entities - deposits | 38,6 | 40,3 | 39,0 | 40,9 | 39,6 | | |
| Institutional Banking | 23,1 | 24,1 | 23,1 | 24,6 | 22,8 | | |
| Consumer Banking | 15,5 | 16,2 | 15,9 | 16,2 | 16,8 | | |
| Other liabilities | 1,2 | 1,3 | 2,0 | 1,3 | 1,0 | | |
| Total liabilities | 53,4 | 51,2 | 50,1 | 53,0 | 54,5 | | |
| Share capital | 0,5 | 0,5 | 0,5 | 0,5 | 0,5 | | |
| Supplementary capital | 3,0 | 3,0 | 3,0 | 3,0 | 3,0 | | |
| Revaluation reserve | 0,5 | 0,1 | (0,0) | (0,0) | (0,3) | | |
| Other reserves | 2,8 | 2,8 | 2,8 | 2,8 | 2,8 | | |
| Retained earning | 0,6 | 0,8 | 0,8 | 0,6 | 0,6 | | |
| Total Equity | 7,6 | 7,6 | 7,6 | 7,5 | 7,4 | | |
| | 0 | 0 | 0 | | | | |
| Total liabilities & equity | 60,9 | 58,8 | 57,7 | 60,5 | 61,9 | | |
| | 0 | 0 | 0 | 0 | 0 | | |
| Loans / Deposits ratio | 51% | 51% | 48% | 46% | 49% | | |
| Total Capital Ratio | 22,6% | 21,4% | 20,8% | 19,0% | 20,1% | | |
| NPL* | 4,3% | 4,0% | 3,9% | 3,7% | 4,1% | | |

| 4Q21 vs. | 4Q20 |
|---------------------|--------------------|
| PLN B | % |
| (1,7) | (34%) |
| 2,9 | 80% |
| 0,1 | 0 % |
| (1,4) | (30%) |
| 1,0 | 3% |
| (0,3) | (1%) |
| 1,3 | 9% |
| * | |
| (0,2) 1,1 | (16%) 2% |
| | |
| 0,0 | 0% |
| (0,0) | (0%) |
| (0,76) | - |
| 0,0 | 1% |
| (0,0) | (0%) |
| (0,2) | (3%) |
| | |
| 0.9 | 2% |

^{*}as reported, incl. reverse repo