



CitiService News

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Citi Handlowy - the best cash management in Poland according to Euromoney!





The Euromoney award is a proof of success of our activities towards developing cooperation with clients. We hit the mark with our personalized solutions, offering our Clients everything they need to develop their business. The key to our success is combining the strong product offering with an efficient customer service model, commented Czesław Piasek, Management Board Member and Head of GTS Global Transaction Services at Citi Handlowy.

Citi Handlowy No 1 Cash management in Poland!

Service Shortcuts

 Except from the Table of Fees and Commissions

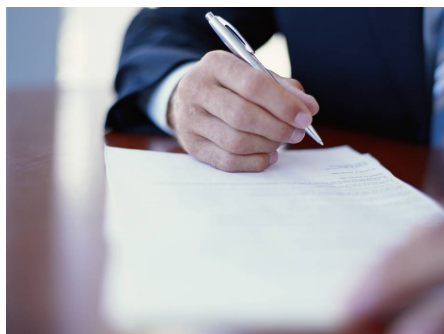
 Foreign Exchange Rates

 CitiService News

 Market Analyses

Repeating last year's success and taking the first place in the Euromoney ranking for the second time in a row is a reason to be proud. What is especially important is that it was the clients themselves who chose our bank yet again, points out Maciej Żurawek, Customer Service Department Director at Citi Handlowy.





Bank documents: updating the address details

Annual Balance Confirmation

Please be advised that your **account balance confirmation as at December 31, 2015** will be sent to your mailing address.

Please check whether it is correct and, if necessary, **update your mailing address details**.

The Bank will send annual balance confirmations on the 9th business day of January, i.e. on January 15, 2016.

Certificate for the auditor: useful information

In view of the coming end of year and the requirement to submit annual financial statements, including audit certificates for bank accounts with Bank Handlowy w Warszawie S.A., we would like to give you some information on the scope of such certificates:

A standard audit includes information on balances of all bank accounts of a Client. The certificate is issued within 3 business days. The fee for issuing the standard audit certificate is PLN 200 pursuant to the Tariff of Fees and Commissions.

A non-standard audit provides answers to all questions of the auditor included in the audit request. The certificate is issued within 5 business days. The fee for issuing the non-standard audit certificate is PLN 1,000 pursuant to the Tariff of Fees and Commissions.

Certificates will be issued on the basis of previous years' preferences, i.e. if you previously requested a non-standard audit, you will receive a non-standard audit certificate in 2016. If the certificate is issued for the first time, you will be asked to specify the scope of the response to the auditor; you can also make a note in the request which form of certificate you prefer.

Please note that the Bank may send the certificate to the auditor only if the auditor's request is signed by representatives of the Company authorized as per the company register (KRS) or pursuant to appropriate authorizations. For auditor requests signed by representatives specified in the Signature Specimen Book, certificates will only be sent to the Client's registered address.



Bank holidays in November and December 2015

Due to currency holidays (bank holidays in specific countries), customer instructions placed on the following days in November and December 2015 will be processed on subsequent business days:

November

02 - BRL, COP, MUR, MXN, SCR
03 - JPY
04 - RUB
06 - ARS, MAD
09 - PKR
11 - CAD, MUR, PLN, USD
12 - INR
16 - COP, MXN
17 - CZK
18 - MAD, OMR
19 - OMR
23 - ARS, JPY
25 - XOF
26 - USD
30 - PHP, RON, UGX

December

01 - RON
02 - AED
07 - ARS, THB, VEF
08 - ALL, ARS, CLP, COP, MKD,
PEN, SCR
10 - THB
16 - BHD, ZAR
17 - BHD, QAR
22 - ZWL
23 - JPY
24 - ARS, BGN, CZK, DKK, HUF,
IDR, ISK, LTL, MYR, NOK,
PHP, SEK, VEF
25 - ANG, ALL, ARS, AUD, BRL,
BGN, BWP, CAD, CDF, CHF,
CLP, CNY, COP, HRK, CZK,
DKK, EUR, GBP, HKD, HUF,
ISK, INR, IDR, JMD, JOD,
KES, KRW, LBP, LTL, MWK,
MUR, MYR, MXN, NPR,
NOK, PKP, PEN, PHP, PLN,
RON, SCR, SEK, SGD, UGX,
USD, VEF, XOF, XAF, ZAR,
ZMW, ZWL
28 - AUD, CAD, GBP, MWK, NZD
30 - PHP
31 - ARS, CLP, COP, DKK, JPY,
KRW, LBP, PHP, SEK, THB,
VEF