



eForms – switch to quick document circulation

eForms is an **electronic document exchange platform**, available for Clients of Citi Handlowy through CitiDirect BE. It has been designed for Clients who expect greater flexibility in daily handling of documents related to:

- CitiDirect BE online banking,
- bank account,
- cards,
- financial markets,
- trade service and finance products,
- cash products.

eForms platform has been designed to limit the exchange of standard and non-standard paper documents with the Bank to the minimum necessary. Streamlining this process has a notable impact on the change implementation time, among other things.

Platform launch in 4 steps:

- 1 Fill in the eForms General Form, available at www.citidirect.pl.
- 2 Send the Form to:
Citi Handlowy
Strefa Dokumentacji Klienta
ul. Senatorska 16
00-923 Warsaw
- 3 You will receive information about being granted entitlements to the provided email address of the contact person.
- 4 Log in to the CitiDirect BE system at portal.citidirect.com and select Trade Finance / eForms from the menu.

Benefits

(applicable to documentation for the selected product cluster):

1. Electronic form submission – single sign-on to both platforms – CitiDirect BE and eForms
2. Shorter form handling time
3. Friendly forms – verification of correct completion
4. Reduced need to use paper forms
5. E-mail / SMS notifications about the status of the application
6. Access to the history and reports of submitted applications



Should you have any questions, please contact CitiDirect Technical Assistance at: helpdesk.ebs@citi.com.

For detailed information, visit: www.citidirect.pl, Manuals section