## CitiManager Quick Start Guide for Program Administrators

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<u>www.citihandlowy.pl</u> Bank Handlowy w Warszawie S.A. CitiManager Quick Start Guide for Program Administrators | Table of Contents

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## Self-Register as a Non-Cardholder

As a non-cardholder, you are required to register in the CitiManager system to access cards within your entitlements.

In order to self-register, a Registration ID and Registration Passcode are required. The bank provides this information to you via e-mail. Once your registration details are received, you must register within 60 days or the details will expire. Expired details can be reset by the bank.

#### **Registration Details**



#### **Registration Details Example**

Dear Citi Trainer2	
Welcome to CitiManager Citi's new single sign-on portal. You have been ident	ified by your organization to have system access and this email contains your registration details.
Your registration ID is:	
4e9w7n2l2j6b2oke	
This ID is case sensitive and will be valid for 60 days.	
You will receive a separate email with your registration passcode.	
To register for CitiManager please access the link:	
https://home.cards.citidirect.com/CommercialCard/Cards.html	
Click on the link 'Self Registration for Non Cardholders'. You will be prompte username and password for future CitiManager access.	d to enter your registration ID and registration passcode, and you will then establish a permanent
If you have any questions about this email or need assistance, please contact yo card.	our internal Program Administrator or the Citi Customer Service phone number on the back of you
Protect yourself from online fraud, or "phishing"	
Remember, Citi will never ask you for your password, or to update personal or please forward the message to <u>submitphishing@citi.com</u> .	business information via email. If you receive email you believe to be suspicious or fraudulent,

## **Registration Passcode Example**

#### Dear Citi Trainer2

Welcome to Citi/Manager Citi's new single sign-on portal. You have been identified by your organization to have system access and this email contains your registration details.

passcode for registration ID XXXXXXXXX6b2oke is: 4x9k7h2w2i6r2fkiqq

#### This passcode is case sensitive and will be valid for 60 days.

To register for CitiManager please access the link https://home.cards.citidirect.com/CommercialCard/Cards.html

Click on the link 'Self Registration for Non Cardholders'. You will be prompted to enter your registration ID and registration passcode, and you will then establish a permanent usemame and password for future CitiManager access.

If you have any questions about this email or need assistance, please contact your internal Program Administrator or the Citi Customer Service phone number on the back of your card.

Protect yourself from online fraud, or "phishing" Remember, Citi will never ask you for your password, or to update personal or business information via email. If you receive email you believe to be suspicious or fraudulent, please forward the message to <u>submitphishing@citi.com</u>.

## CitiManager Quick Start Guide for Program Administrators | Self-Register as a Non-Cardholder

Screen	St	ep/Action
Citi® Commercial Cards	1.	Navigate to home.cards.citidirect.com.
Citi Choose Maguage	2.	From the CitiManager login screen, click Self-registration for Non-Cardholders.
<complex-block></complex-block>		The Registration Details screen displays.
Self registration for Non Cardholders      Enter details for self registration. The fields marked with asterisk (*) are mandatory to proceed.	3.	In the Registration ID and Registration Passcode fields, type the information provided in the e-mails sent by the bank.
* Registration ID	4.	When you are finished, click
4e9w7n2l2j6b2oke		Continue.
Registration passoole		The Sign on Details screen displays.
Continue Clear		
Registration Details Screen		

CitiManager Quick Start Guide for Program Administrators | Self-Register as a Non-Cardholder

reen	Step/Action
Sign on details      O Enter details for sign on. The fields marked with asteriak (*) are mandatory to proceed.	<ol> <li>Complete the required fields (*) for self-registration.</li> </ol>
'Username         Coffranz         'Password         'Password      'Password         'Pa	<ul> <li>NOTE: A Username is not case sensitive. The Username must be between 6 and 50 characters, may contain letters, numbers and special characters, cannot contain spaces, cannot contain only numbers.</li> <li>Passwords are case sensitive and must have 6 to 18 characters. At least 1 letter is required, it must contain at least 1 number, and cannot be the same as your last 3 passwords.</li> <li>6. When you are finished, click Continue.</li> <li>The Challenge Question Selection screen displays.</li> </ul>
Seec challenge questions and set answers.	<ul> <li>7. Select and answer 3 challenge questions from the Challenge Question drop-down lists.</li> <li>NOTE: You will be required to answer one of your selected challenge questions with each subsequent login.</li> <li>8. Click the Save button.</li> <li>The CitiManager Home screen displays and the self-registration process is complete.</li> </ul>

## Log Into the CitiManager

A Username and password are required to access the CitiManager Site. If you do not have a CitiManager Username and password, consult your company Program Administrator so they can set you up with the necessary access.

If you cannot remember your Username or password, refer to the Retrieve Forgotten Username or Reset Forgotten Password procedures in this User Guide.

Screen		St	ep/Action
Citi <sup>®</sup> Commercial Cards		1.	Navigate to home.cards.citidirect.com.
	Image: Section 1.2 mining 1.2 mini	2.	From the CitiManager Site Login screen, type your Username and password in the required fields. Click the Login button. <i>The Challenge question screen displays</i> .
obgroup.com	Terms of Use Privacy institutional Clients Group		
Citi® Commercial Cards		4.	In the challenge question field, type the answer to the question. Click the Continue button. <i>The CitiManager Site home screen displays.</i> <i>You have successfully logged into the</i> <i>CitiManager Site.</i>
cligroup.com	Terms of Use Privacy Institutional Clients Group		
की Challenge Question Screen	Copylight @ 2008-3012 Citigorup Ins.		

## Perform a Card Search

You can search for cards that reside in your assigned hierarchies. CitiManager capabilities are role and entitlement based. Therefore, you can only access accounts within your access rights. You can search for cards using the Card Accounts search or perform an advanced search.

The CitiManager Site limits search results to 1,000 cards. If you receive the "Please refine your search" message, it is necessary to further refine the search criteria.

## **Card Account Search**

The card account search feature allows you to search by Country, Card number, Bill type, Card last name and Card first name.

Country (equals)	Card number (equals)	Bill type (equals)
All Countries	Y	Select
Card last name (equals)	Card first name (equals)	
Y	γ	

## Advanced Search

The advanced search option allows you to search by the Cardholder's Username, Hierarchy name, Hierarchy Unit number and Name line 1.

Hierarchy Details :	Hierarchy name (equals)	Hierarchy unit (equals)
JJLookup Hierarchy	Υ	
Username (equals)	Name line1 (equals)	
Y	A	
Search Reset		- Advanced search

## Lookup Hierarchy

You can also look up specific hierarchies within your span of control by clicking the Lookup Hierarchy button. Only hierarchies within your span of control display. To expand an hierarchy, click the + sign next to the hierarchy tree. Select the checkbox next to the hierarchy. This allows you to filter search results by the hierarchy selected.



#### **Filters**

Use the Filter icon next to each search field to search by the following qualifiers: "equals", "starts with", "ends with", "contains". Using a filter/qualifier helps to limit the search results.



Screen				St	ep/Action
Citit <sup>®</sup> Commercial Cards With Manage Card Accounts Manage User Access Mana With Thomas Manage Card Accounts Manage User Access Manage With Thomas Manage Card Accounts Manage User Access Manage User Manage Us	scioner LUKASE ROTENORUBER 07.092017 For an Interference Balance, etc.,	astance prese contact CR Cuttomer Benices	Di perinaano Interio Generationationation Constitutionation Constitutionation Advant	2.	From the CitiManager home screen or the Manage Card Accounts screen, enter your search criteria. Click the Search button. <i>The Search Results screen displays based on the</i> <i>search criteria used.</i>
Wew details as per your search ortens.           Search results           View Accounts Summary         View Statements         View (the statements)	nbilled transactions (Update Alerts)			3.	To select the card from the search results, click the radio button next to the card number.
No.         Card number         Username           1         00         X0000000039980         Image: Comparison of the second secon	Cord name     Darry Civies     Anount A Bates     Jacquire A Chaves     Acount A Bates     Jacquire A Chaves     Area Pilsate     Dona Dirartes     Dona Dirartes     Dona Dirartes     Denata A ESvarts     Denates	Status     Status     Status     Status     Sectivate     Deschvated     Activated     Activated	Bitt type     Centrally billed card     Centrally billed card		The card information displays based on the action selected.

## View Statements and View Unbilled Transactions

The CitiManager Site allows you to view posted billings as well as transactions as they post. The unbilled transactions displayed are not part of a final statement.

NOTE: The information displayed is determined by the program parameters established for your company.

Screen		Step/Action
Citi <sup>®</sup> Commercial Cards Welcomel ŁUKASZ RO TENGRUBER. 07/09/2017 For assistance please contact C8 Customer Services FRNA TESTIONA ECGPL V Home Manage Card Accounts Manage User Access Manage Card Program Resources My Profile Web Tools		<ol> <li>From the CitiManager Site home screen, click the Card Accounts sub-tab. The Card Accounts search screen displays.</li> </ol>
This is your CII Commercial Cards home page where you can access a variety of card program basis and web tools.		
Search: Card Accounts   Users in Unit   Print Multiple Statements   View Requests	Ouisk Links	
© messages	Manage Card Accounts	
nv urssagra ac evaluoir.	> View Statement	
» Application and Maintenance Requests	Manage User Access	
(w) Web Toole	Unlock Card     Recet Password	
	Set Passcode	
8) What's New?		
> WHAT'S NEW IN CITIMANAGER	Apply For New Card	
	> Account Maintenance	
Citle Commercial Cards Wetcomer LUKASE ROTENORUBER: 07/09/2017 For assessors press contact CB Customer Servers PRIMA TESTORE ICGS- IR.   Thomas Manage Card Accounts: Manage User Access: Manage Card Program: Resources: My Profile: Web Tools  Source: Card Accounts: Users in: Unit: Printer Multiple Statements: Users Requests Source: Card Accounts: Users in: Unit: Printer Multiple Statements: Users and the tools  Source: Card Accounts: Users in: Unit: Printer Multiple Statements: User Requests Card Annage: Card Accounts: Web Contexes  Source: Card Accounts: Users in: Unit: Printer Multiple Statements: Users  Source: Card Accounts: Users in: Unit: Printer Multiple Statements: Users  Source: Card Accounts: Users in: Unit: Printer Multiple Statements: Users  Source: Card Accounts: Users in: Unit: Printer Multiple Statements: Users  Source: Card Accounts: Users in: Unit: Printer Multiple Statements: Users  Source: Card Accounts: Users in: Unit: Printer Multiple Statements: Users  Source: Card Accounts: Users in: Unit: Printer Multiple Statements: Users  Source: Card Accounts: Users in: Unit: Printer Multiple Statements: Users  Source: Card Accounts: Users in: Unit: Printer Multiple Statements: Users  Source: Card Accounts: U	ani v t Shinisayahi e Aduari	<ol> <li>Type the required search criteria in the text entry box below the field(s) or select it from the drop-down list.</li> <li>NOTE: You can search on Country, Card number, Bill type, Card last name and Card first name. Click the Advanced Search link to search by Username and Hierarchy details.</li> </ol>
Card Account Search Screen		Click the filter icon to the right of each text entry box to change the qualifiers for each filter. Available qualifiers include "equals", "starts with", "ends with" and "contains". The "contains" qualifier act as a wildcard filter.
		3. Click the Search button.
		The Search Results screen displays based on the search criteria used.

Screen	Step/Action
Nome         Manage Card Accounts         Manage Card Program         Resources         My Profile         Web Tools           Startic         Card Accounts         Users in Unit   Print Multiple Statements   View Requests         Card number/guash         Image Card Accounts         Ell speciaatili           Card Interlegistali         Card number/guash         Image Card Accounts         Ell speciaatili         Image Card Accounts         Ell speciaatili           Card Interlegistali         Image Card Accounts         Image Card Accounts         Ell speciaatili         Image Card Accounts         Image Card	<ul> <li>4. Click the radio button for the card account that you want to view. Next, click View Statements or View Unbilled Transactions button.</li> <li>The Statement or Unbilled Transaction screen displays based on the selection made.</li> <li>NOTE: The information displayed is determined by the program parameters established for your company.</li> </ul>
Horse         Marage Carl Accounts         Marage Carl Accounts <th><ul> <li>5. When viewing the statement screen, you can view previous billing statements going back as far as 60 months by selecting the billing cycle from the Statement date drop-down list.</li> <li>NOTE: When viewing Current Cycle Transactions, only those transactions that have posted to the card since the last billing cycle are displayed. This is not a final statement.</li> </ul></th>	<ul> <li>5. When viewing the statement screen, you can view previous billing statements going back as far as 60 months by selecting the billing cycle from the Statement date drop-down list.</li> <li>NOTE: When viewing Current Cycle Transactions, only those transactions that have posted to the card since the last billing cycle are displayed. This is not a final statement.</li> </ul>
New of def         Dame def def:         1000000000000000000000000000000000000	

## **Reset Password**

This function allows you to reset a password for other Users.

Once the user's password is reset, a random password will be sent to the e-mail address registered for that user. Passwords will

expire in 90 days.

Screen	Step/Action
Citi® Commercial Cards  Velcomel LUKASZ ROTENGRÜBER 07/09/2017 For assistance please contact Oli Customer Services  FIRMA TESTOVIA ECS+-PL	<ol> <li>From the CitiManager Site home screen, click the Manage User Access tab.</li> </ol>
Home       Manage Card Accounts       Manage User Access       Manage Card Program       Resources       My Profile       Web Tools         User Maintenance   Form Functions       Image Card Program       Resources       My Profile       Web Tools         Image Card Accounts       Reset Password       Set Alerts       Unlook Card         Image Card Accounts       Reset Password       Set Alerts       Unlook Card         Image Card Accounts       Reset Password       Set Alerts       Unlook Card         Image Card Accounts       Reset Password       Set Alerts       Unlook Card         Image Card Accounts       Reset Password       Set Alerts       Unlook Card         Image Card Accounts       Reset Password       Set Alerts       Unlook Card         Image Card Accounts       Reset Password       Set Alerts       Image Card Accounts       Image Card Accounts         Image Card Accounts       Reset Password       Set Alerts       Image Card Accounts       Image Card Accounts <td< th=""><th>The Manage User Access administrative tabs display.</th></td<>	The Manage User Access administrative tabs display.
CHPCommercial Cards  Vestored LUKASZ ROTENGUEER. 07:00:017 For each data souther Serves  Marking User Access  Vestored LUKASZ ROTENGUEER. 07:00:017 For each data souther Serves  Vestored LUKASZ ROTENGUEER. 07:00:017 For each data souther Serves  Vestored LUKASZ ROTENGUEER. 07:00:017 For each data souther Serves  Vestored LUKASZ ROTENGUEER. 07:00:017 For each data souther Serves  Vestored LUKASZ ROTENGUEER. 07:00:017 For each data souther Serves  Vestored LUKASZ ROTENGUEER. 07:00:017 For each data souther Serves  Vestored LUKASZ ROTENGUEER. 07:00:017 For each data souther Serves  Vestored LUKASZ ROTENGUEER. 07:00:017 For each data souther Serves  Vestored LUKASZ ROTENGUEER. 07:00:017 For each data souther Serves  Vestored LUKASZ ROTENGUEER. 07:00:017 For each data souther Serves  Vestored LUKASZ ROTENGUEER. 07:00:017 For each data souther Serves  Vestored LUKASZ ROTENGUER. 07:00:017 For each data souther Serves  Vestored LUKASZ ROTENGUER. 07:00:017 For each data souther Serves  Vestored LUKASZ ROTENGUER. 07:00:017 For each data souther Serves  Vestored LUKASZ ROTENGUER. 07:00:017 For each data souther Serves  Vestored LUKASZ ROTENGUER. 07:00:017 For each data souther Serves  Vestored LUKASZ ROTENGUER. 07:00:017 For each data souther Serves  Vestored LUKASZ ROTENGUER. 07:00:017 For each data souther Serves  Vestored LUKASZ ROTENGUER. 07:00:017 For each data souther Serves  Vestored LUKASZ ROTENGUER. 07:00:017 For each data souther Serves  Vestored LUKASZ ROTENGUER. 07:00:017 For each data souther Serves  Vestored LUKASZ ROTENGUER. 07:00:017 For each data souther Serves  Vestored LUKASZ ROTENGUER. 07:00:017 For each data souther Serves  Vestored LUKASZ ROTENGUER. 07:00:017 For each data souther Serves  Vestored LUKASZ ROTENGUER. 07:00:017 For each data souther Serves  Vestored LUKASZ ROTENGUER. 07:00:017 For each data souther Serves  Vestored LUKASZ ROTENGUER. 07:00:017 For each data souther Serves  Vestored LUKASZ ROTENGUER. 07:00:017 For each data souther Serves  Vestored LUKASZ ROTENGUER. 07:00:017 For each dat	<ol> <li>From the User Maintenance sub-tab, click the Reset Password tab. The Reset Password search screen displays.</li> </ol>

Seroon	<b>C</b> +	on / Action
Screen	50	ep/Action
CIEF Commercial Cards Velocome UKK452 NOTENCINERE 07092017 for assesses plane contact CR Caloreme Terrisos (8) Laport Velocome UKK452 NOTENCINERE: New Manage Card Assesses Mercege User Assesses Mercege User Assesses Mercege Card Assesse Mercege Card Assesses Mercege Card Assesses Mercege Card Assesses Mercege Card Assesse Mercege Card Assesses Mercege Me	3.	Type the required search criteria in the text entry box below the field(s).
Use Malification   Fam Punchesa Cone Note:   Printing Marine Statesandi, Newers, Employment, Marine Statesandi, Marine Statesandi, Marine Statesandi,		NOTE: You can search on Last name, First name, Username and Card number.
La consequent y energia energi		Click the filter icon to the right of each text entry box to change the qualifiers for each filters. Available qualifiers include "equals", "starts with", "ends with" and "contains". The "contains" qualifier act as a wildcard filter.
	4.	Click the Search button.
Reset Password Search Screen		The Search Results screen displays.
Welcomet ŁUKASZ ROT         FIRMA TESTOWA ECS+ - PL         Home       Manage Card Accounts       Manage User Access       Manage Card Program       Resources         User Maintenance       Form Functions       Manage Card Program       Resources         User Maintenance       Form Functions       First name(equals)         ©       Reset Password       Set Alerts       Unlock Card         ©       Reset Password       Exect Password       First name(equals)         ©       Cord       Card number(equals)         ©       First name(equals)       Card number(equals)	5.	Click the radio button for the User whose password needs to be reset, and click the Reset Password button. <i>The Reset Password window displays for the</i> <i>selected User</i> .
	6	Click the Deset button
Search : Reset Password         Image:		The Reset Password confirmation message displays.

## Merge Usernames

When you log into the CitiManager Site, the links to the functions you have access to from the CitiManager site home screen are determined by the role and entitlements that have been assigned to your profile.

As a CitiManager Site User, you may have more than one active User ID based on your role or responsibilities. If this is the case, you can merge your two Usernames into one ID without the need to log in multiple times.

Be sure to merge any User ID for which you have lesser entitlements into the one for which you have the more entitlements. This will ensure that you have all of the entitlements you are hold under one Username.

For example, if you have a non-cardholder Username and a Cardholder Username, log in with your non-cardholder ID and merge the Cardholder ID with the non-cardholder ID.

Screen	Step/Action
Citi <sup>®</sup> Commercial Cards Welcomel ŁUKASZ ROTENGRUBER 07/09/2017 For assistance please contact Citi Customer Services PRMA TESTOVA ECS- PL	<ol> <li>From the CitiManager site home screen, click the My Profile tab.</li> </ol>
Home Manage Card Accounts Manage User Access Manage Card Program Resources My Profile Web Tools	The My Profile screen displays.
This is your CS Commercial Cards home page where you can access a variety of card program tasks and web tools.   My Profile   Search : Card Accounts   Users in Unit   Print Multiple Statements   View Requests   Messages   No messages are available.   P Application and Maintenance Requests   Web Tools   WHAT'S NEW IN CITIMANAGER   CitilManager Site Home Screen	NOTE: This screen displays information relative to your specific User profile along with your name, company and title. Information for the primary contact, which may not be you, also displays.
Welcome! LUKASZ ROTENORUBER 07/09/2017 For assistance please contact Cli Customer Services         FIRMA TESTOWA ECS- R         Mome       Manage Card Accounts         Manage Card Accounts       Manage Card Program         Resources       My Profile         Web Tools	2. Click the Username merger link. <i>The Username merger disclaimer screen</i> <i>displays.</i>
My Profile Screen	

## CitiManager Quick Start Guide for Program Administrators | Merge Usernames

Screen	Step/Action
Home       Manage Card Accounts       Manage User Access       Manage Card Program       Resources       My Profile       Web Tools         Image: The Sease read the dascenter and accepted and accepted the following conditions for merging my usernames:       Image: The Sease read the dascenter and accepted the following conditions for merging my usernames:       Image: The Sease read the dascenter and the large read and accepted the following conditions for merging my usernames:         Image: The sease read the dascenter and the merger is accessful completed on an observe taus:       Image: The sease read tau accepted the merger is accessful completed on an observe taus:         Image: The sease read with the merger is accessful completed on an observe taus:       Image: The sease read tau accepted the merger is accessful completed on an observe taus:         Image: The sease read with the merger is accessful dastroad usernames are required to be merged.       Image: The sease read with the merger.         Image: The sease read with the merger.       Image: The sease read with the merge.       Image: The sease read with the merge.         Image: The sease of the Sease of Disclaimer Screeen       Image: The sease of the	<ol> <li>Click the Accept button. <i>The authentication screen for your alternate</i> <i>Username displays.</i> </li> <li>NOTE: By clicking the Accept button, you are acknowledging you have read and understand the terms and conditions for merging your Usernames.     </li> </ol>
Home Manage Card Accounts       Manage User Access       Manage Card Program       Resources       By Profile       Web Tools         Image Card Accounts       Image User Access       Manage Card Program       Resources       By Profile       Web Tools         Image Card Accounts       Image User Access       Manage Card Program       Resources       By Profile       Web Tools         Image Card Accounts       Image User Access       Manage Card Program       Resources       By Profile       Web Tools         Image Card Accounts       Image Card Access       Manage Card Program       Resources       By Profile       Web Tools         Image Card Accounts       Image Card Access       Manage Card Program       Resources       By Profile       Web Tools         Image Card Access Access       Manage Card Program       Resources       By Profile       Web Tools         Image Card Access Ac	<ul> <li>4. In the Alternate Username field, type your alternate Username.</li> <li>5. In the Password field, type the password for the alternate Username.</li> <li>6. Click the OK button. The prompt to answer one of the challenge questions associated with the alternate Username you are merging displays.</li> </ul>
Home       Manage Card Accounts       Manage Card Program       Resources       My Profile       Web Tools         Image: Account be challing of question to continue.       Image: Card account of the continue.       Image: Card account of the continue.         Image: Card account of the continue.       Image: Card account of the continue.       Image: Card account of the continue.         Image: Card account of the continue.       Image: Card account of the continue.       Image: Card account of the continue.         Image: Card account of the continue.       Image: Card account of the continue.       Image: Card account of the continue.         Image: Card account of the continue.       Image: Card account of the continue.       Image: Card account of the continue.         Image: Card account of the continue.       Image: Card account of the continue.       Image: Card account of the continue.         Image: Card account of the continue.       Image: Card account of the continue.       Image: Card account of the continue.         Image: Card account of the continue.       Image: Card account of the continue.       Image: Card account of the continue.         Image: Card account of the continue.       Image: Card account of the continue.       Image: Card account of the continue.         Image: Card account of the continue.       Image: Card account of the continue.       Image: Card account of the continue.         Image: Card account of the continue.       Image: Card	<ol> <li>In the challenge question field, type the answer to the challenge question.</li> <li>Click the Continue button. A confirmation message displays.</li> </ol>
Home       Manage Card Accounts       Manage User Access       Manage Card Program       Resources       My Prolife       Web Tools            © control to surge process                         Manage Card Accounts          Manage Card Program       Resources          My Prolife       Web Tools             © control to surge process                 Manage Card Accounts of the surge process             Manage Card Accounts of the surge process           Manage Card Accounts of the surge process           Manage Card Accounts of the surge process           Manage Card Accounts of the surge process           Manage Card Accounts of the surge process           Manage Card Accounts of the surge process           Manage Card Accounts of the surge process           Manage Card Accounts of the surge process           Manage Card Accounts of the surge process           Manage Card Accounts of the surge process           Manage Card Accounts of the surge process           Manage Card Accounts of the surge process           Manage Card Accounts of the surge process           Manage Card Accounts of the surge process           Manage Card Accounts of the surge process           Manage Card Accounts of the surge process	9. Click the OK button. You are logged out of the system and returned to CitiManager Site Login screen.

## **Retrieve Forgotten Username**

If you forget your username, you will need to retrieve it in order to log into the CitiManager site. Your Username will be sent to your e-mail address. To retrieve your Username, the following information is required:

- Name and surname
- Your country
- The contact phone number
- The zip code/postal code associated with the billing address
- Your user profile e-mail address

Screen	St	Step/Action			
Citi <sup>®</sup> Commercial Cards	1.	Navigate to home.cards.citidirect.com.			
Citi Crosse language	2.	From the CitiManager Site Login screen, click the Forgot Username? link.			
		The Forgot sign on — Username screen displays.			
Citi <sup>#</sup> Commercial Cards	3.	Select the Non Cardholder / Card Applicant radio button.			
Forgot sign on - username					
O Cardholler That-class liked and this is ny only role.	4.	Complete the required fields necessary for retrieving your Username.			
Buc ContinuemCard projenti I for groups of a for groups o		NOTE: An asterisk (*) indicates a required field and an entry must be made in that field. Only numeric values are allowed in the Contact number field.			
*2phalat coto Contenciaar Partie Enal Address	5.	Click the Continue button.			
		The Challenge question screen displays.			
Forgot Sign on — Username Screen					

## CitiManager Quick Start Guide for Program Administrators | Retrieve Forgotten Username

Screen	Step/Action
Chil® Commercial Cards  Challenge question  Asser the challenge question  ( Asser the challenge question to continue.  In which cay user yas ber?  ( continue )  ( continu	<ol> <li>In the challenge question field, type the answer to the question and click the Continue button.</li> <li>The system sends an e-mail with the correct Username to the e-mail address provided.</li> </ol>
Challenge Question Screen	

## Reset Forgotten Password

If you forget your password, it is necessary to reset your password in order to log in to the CitiManager Site. Passwords expire after 90 days.

To reset your password, the following information is required:

- A valid Username
- The zip/postal code used for your billing address
- Your user profile e-mail address
- Helpdesk verification answer

Screen	Step/Action
Citi <sup>®</sup> Commercial Cards	1. Navigate to <u>home.cards.citidirect.com</u> .
Cîtî Close laguage Trgian V	2. From the CitiManager Site Login screen, click the Forgot password? link.
Image: Sector	The Forgot password screen displays.
Citi#Commercial Cards	<ol> <li>Select the Non Cardholder / Card Applicant radio button.</li> </ol>
Forgot password  Control to create your team password. The follow manual with automatin (*) are manufally to proceed.  Control team form	<ol> <li>Complete the required fields necessary for retrieving your password.</li> </ol>
there canno kind and this any only role     There canno kind and there cany on there canno kind and there canno kind and there canno kind an	NOTE: You must submit your Username, Zip/Postal code and User Profile Email Address for validation. After validation is complete, the Helpdesk verification question and Helpdesk verification answer fields become enabled.
	5. Click the Continue button.
	The Challenge question screen displays.
Forgot Password Screen	

Screen	Step/Action
Callenge Question Screen	<ol> <li>In the challenge question field, type the answer to the question and click the Continue button. A temporary password will be sent to your e-mail address. The Create New Password screen displays.</li> </ol>
Citt <sup>®</sup> Commercial Cards Create New Password * New password * New password Confirm password Confi	<ol> <li>7. Enter your temporary password in the Current Password field.</li> <li>8. In the New password field, type your new password.</li> <li>9. In the Confirm password field, retype your new password.</li> <li>NOTE: Passwords are case sensitive and must have 6 to 18 characters. At least 1 letter is required, it must contain at least 1 number, and cannot be the same as your last 3 passwords.</li> <li>10. Click the Save button.</li> </ol>
Cittle*Commercial Cards Cittle*Commercial Cards Circle Reversed Circle Reversed Researces pair one password the fact the you type: Circle Reversed Researces pairs on the Researces pairs on the Reverse password the next The you type: Circle Reverse R	11. Click the OK button. <i>The Challenge question screen displays</i> <i>and your password is reset.</i>

Screen	Step/Action
<text><image/><complex-block></complex-block></text>	<ol> <li>Navigate to <u>home.cards.citidirect.com</u>.</li> <li>From the CitiManager Site home screen, click the Manage User Access / User Maintenance tab.</li> <li>The Forgot password screen displays.</li> </ol>
Home       Manage Card Accounts       Manage User Access       Manage Card Program       Resources       My Profile       Web Tools         User Maintenance   Form Functions       Create User       Perceing User Requests       Resot Password       Select Hierarchy       Select Hierarchy       Select Hierarchy         Image Control (Control (	<ol> <li>Click the radio button for the hierarchy that you want to view.</li> <li>From the User Maintenance sub-tab, click the Set Alerts tab.</li> </ol>

## Set alerts

r Maintenance   Form Functions			5.	Select the appropriate alerts
Create User Pending User Requests Rep	oorts Rese	Password Set Alerts Unlock Card	0.	
Select Hierarchy Select A	Alerts 🔪 (	Preview and Confirm		
Step 2 of 3: Set Alerts - Select Alerts				
Select Alerts				
Company name FIRMA TESTOWA ECS+				
No Alert Description	Email Alerte	Alert Sattinge		
1 Select All	Email Alerta	Aior Jouinga		
2 Available Credit Remaining (%)		*% Remaining: 30 V		
2 Card Resource		Select % of remaining credit level which should trigger an alert, e.g. 5%.		
4 Dealined Transaction	•	Note: If the Dealine Alert is trippered, po other subscribed plate will be part, only the Dealine Alert will be part		
5 Direct Debit Payment Notification	-	Note. In the Decline Alert is anguered, no other subscribed alerts will be sent, only the Decline Alert will be sent.		
6 Each Transaction	•	Notification will occur for every transaction made to the account, excluding neumants		
7 Hierarchy Card Application Status		Homeunion will occur for overy autoaccuon made to the account, evolutions paymente.		
8 Hierarchy Card Maintenance Status				
9 High Value Transaction		"High Value Transaction Amount:         100           Devide the transaction amount which should trioner an alart. Enter a positive number up to 15 diots to laports exclusion devination and 500		
10 Payment Due/Invoice	1	rionae ine inanadatar anodat inner anoda ingger ar diet. Enter a positive nameer op to 15 digits innergan, excluding decimals, e.g. 500.		
11 Library Folder Notification	1			
12 Lost/Stolen Card Notice	1			
13 My Card Application Status	1			
14 My Card Maintenance Status	1			
15 New Statement Available	1			
16 Payment Received	<ul><li>✓</li></ul>			
17 Reminder: Deumont Dest Due / Overdue	1			

## Card Listing

Citi=Commercial Ca	Cards		1.	Navigate to <u>home.cards.citidirect.com</u> .
citi	Choose Hings English	ige M	-	
	The second to be the Byber for second sprayers only the for second to any second sprayers only the for second to any second sprayers on the second sprayers of the second sprayers on the second sprayers of the second sprayers on the second sprayers of			
ctigroup.com	uthorced and unsufforced activities may be monitored. Terms of Use Privacy Institutional Cite	tts Group		

citi®Comm	nercial Cards	Welcomel LUKASZ ROTENGRUBER 07/09/201 FIRMA TESTOVA ECS PL   v	7 For assistance please contact Citi Custo	mer Services	2.	From the Manage Card Accounts sub-tab, click the Users in Unit tab.
Home	Manage Card Accounts	Manage User Access Manage Card Program Resources My Profile Web T	ools		3.	Click the Search button.
Coarob -	Card Accounts   Hears in	Unit   Brint Multiple Statements   View Doguests				
- Search :	Card Accounts   Users III	Unit   Print multiple Statements   View Requests				
Country (equ	uals)	Account last name(equals)	Act	ount first name(equals)		
Usemame S	to * Status(ecuals)	Usemame(ecuals)		1		
-Select-	¥	Y				
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New det	tails as per your search criteria.					
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No.	Username mk/29214	Account name Marrin Kinak	Unit     EIRMA TESTOMA ECS.	Username Status Activated		
2	mrzeket	Anniastics Developies	EIRMA TESTOWA ECS+	Activated		
-	nierzalka	Reata Strzenaniak Dierzatkowska	FIRMA TESTOWA ECS+	Descholed		
4	o solickaa	DOROTA SOLICKA	FIRMA TESTOWA ECS+	Activated		
5	marcink8041	Marcin Kurek	FIRMA TESTOWA ECS+	Activated		
6	<ul> <li>bartniczak</li> </ul>	Maciel Bartniczak	FIRMA TESTOWA ECS+	Activated		
7	hiszpanca	LUKASZ ROTENGRUBER	FIRMA TESTOWA ECS+	Deactivated		
8	paw30582	Aneta Herrmann	FIRMA TESTOWA ECS+	Activated		
9	pacoc90970	Michel Skowoński	FIRMA TESTOWA ECS+	Activated		
10	paik61901	Jacek Kedzierski	FIRMA TESTOWA ECS+	Activated		
11	js26392	JOANNA SPIEWAK-KWIATKOWSKA	FIRMA TESTOWA ECS+	Deactivated		

## Reports

Citi® Commercial Cards	Choose linguage English v	1.	Navigate to <u>home.cards.citidirect.com</u> .
	Autored is take the System for approved basiness purposes and you the for any other purposes is purposes in a publicle. All the saccingal models, mands, small,		
ctgroup can	ad and unasthorized activities may be nontrived. Terms at Lise Privacy Institutional Clients Group gin Screen		

Citit® Commercial Cards Welcomet LUKASZ ROTENGRUBER 07/05/2017 For assistance please contact CB Cultomer Services Immain TESTOWA ECEIPL vol Home Manage Card Accounts Manage User Access Manage Card Program Resources My Profile Web Tools	2.	From the CitiManager Site home screen, click the Manage User Access / User Maintenance tab.
User Maintenance   Form Functions Crede User Registeria Registeria Recet Deserved Set Alerts Unlock Card	3.	From the User Maintenance sub-tab, click the Reports tab.
Search:         Reports           Search:         Prom date surely (DDMAYYYY)           Setting:         Prom date surely (DDMAYYYY)	4.	Select the report type from the drop- down list. Next, apply start date, end date and time filters for the requested report.

## Resources



Citi® Commercial Cards	Welcome! ŁUKASZ ROTENGRUBER 07/09/2017 F	2. From the CitiManager site home screen, click Resources access.
Home         Manage Card Accounts         Manage User Access           Message Board         Library         Search         Links/Help         View FAQ           Search folders         Image Card Folders         Image Card Folders         Image Card Folders	Manage Card Program Resources My Profile Web Tool	
Category	Upload Folder title  Starts with Contains	

## Delegate entitlements

The CitiManager website already registered Administrators to delegate entitlements. To access the CitiManager site, a new Administrator is required to enter the Username and password. If you do not have a CitiManager Username and password, consult your company Program Administrator so they can set you up with the necessary access.

Citi#Commercial Cards					
cîti	Velcome! ŁUKASZ PIRMA TESTOWA ECS+ -	ROTENGRUBER 07/09/2017 For assistance please contact Citi Customer Services		1.	rom the CitiManager site home screen, lick Manage User Access and Create
Home Manage Card Accounts Mana	ge User Access Manage Card Program Resou	rces My Profile Web Tools			User.
User Maintenance   Form Functions					
Reports Requests Reports	Reset Password Set Alerts Unlock Card				
Create user. The fields marked with asterisk (*) are ma	ndatory to proceed.				
>> Personal details					
>> Contact details					
>> Company, User Role(s) and Hierarchy					
()) Entitlements					
Continue Clear					
er Maintenance   Form Functions				2	Complete the required fields to delegate
troate User Pending User Requests Reports Reset Password Set Alerts Unlock Card			۷.	the entitlements for a new	
Create user. The fields marked with asterisk (*) are ma	ndatory to proceed.				Administrator.
Personal details					
Title					
* First name	* Last name				
S Contact details					
Address					
* Country	* Address line 1	Address line 2			
Select V					
* Town / City	* State/Province/Region	* Zip/Postal code			
	Select ¥				
Telephone	Select V				
Telephone Country code - Mobile number (xxx-	Select-  * Contact number	Fax number			
Telephone Country code - Mobile number (xxx-	Select-   Contact number	Fax number			
Telephone County code - Mobile number (xxx-	-Select- Contact number	Pex number			
Telephone Country code - Mobile number (poc-	Select-  Contact number Control User Profile Email Address	Fex number "Language(for registration emails)			

Company, User Role(s) and Hierarchy Company, Name RIMM, ESSN Single company Softwarche Softwarche Definition Clear  B  Output Double Softwarche Double Softwarche Double Softwarche Double Softwarche Application Application	•	3.	Select the Company within which you delegate the entitlements and select the Non Cardholder radio button. Set a hierarchy.
Image: Second Credit Performant functions         No.       ✓ Role dependent entitlement functions         1       Ø.Account Credit Refund         2       Ø.Account summary         4       Ø.Add alternate user (Bling/FA.Accts)         5       Ø.Add alternate user (Bling/FA.Accts)         6       Ø.Add alternate user (Bling/FA.Accts)         7       Ø.Aerts         8       Ø.Approve requests         10       Ø.Approve requests         11       Ø.CBRR Dertfolio Report         12       Ø.Card malternance_Log_Report         13       Ø.Card malternance_Log_Report         14       Ø.CBringger_Mahlernance_Log_Report         15       Ø.Create user         16       Ø.Insta/Help         17       Ø.Martenance log         18       Ø.Entasctions         12       Ø.Search         13       Ø.Ver Altersections         14       Ø.Statensections         15       Ø.Vere BDLM.StolER fin         16	X X X X X X X X X X X X X X X X X X X	5.	Select All from the drop-down menu or indicate specific entitlements for the new Administrator. When you are finished, click Continue. The access rights have been granted. <i>Two messages will be sent to the new</i> <i>Administrator's e-mail address –</i> <i>Registration ID and Registration Code.</i> <i>Once the registration details are received,</i> <i>the registration must be completed within</i> <i>60 days.</i>

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